



# Customer Update Notices

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## - New DigiTel Version Available - "Line Voltage Fluctuation"

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A software update, version 20.04.01 is available for DigiTel. It is available at "[www.DigiTelSoftware.com](http://www.DigiTelSoftware.com)" as a Full Installation (if it's not already installed) and as an Upgrade Installation (if it's already installed).

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The updates in this version include:

1. Protection against a telephone line's initial voltage fluctuation from looking like the calling party has hung-up immediately after they have called DigiTel.

On certain telephone line's, after DigiTel answers the ringing line, the phone company drops the line voltage below the required minimum for an instant. This is not typical of most phone lines and has been experienced only very rarely.

If you haven't experienced this problem, you do not need to install this upgrade.

Additional details are available in the "Read Me" link at "[www.DigiTelSoftware.com/Software.htm](http://www.DigiTelSoftware.com/Software.htm)".

You can also see previous Customer Update Notices (including one that describes our easy upgrade installation process step-by-step) by clicking on the "UPDATE NOTICES" link at [www.DigiTelSoftware.com](http://www.DigiTelSoftware.com)

If you would like us to install this or any other upgrade for you remotely, we'd be glad to... just email [Info@DigiTelSoftware.com](mailto:Info@DigiTelSoftware.com) to request assistance.



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