



Customer Update Notices

Volume C1 Issue 16 August 4, 2008

- New DigiTel Version Available -

“Passwords & older Comdial Phone System Support”

A software update, version 20.05.00 is available for DigiTel. It is available at “www.DigiTelSoftware.com” as a Full Installation (if it’s not already installed) and as an Upgrade Installation (if it’s already installed). Updated documentation for this version is also available there.

The updates in this version include:

1. Added a new option that can prompt a user to enter a Password after entering their PIN (User ID). Each user’s Password can be set (in the Toolbox’s USERS tab) from 1 to 999999 and can be used to further verify the user’s identity.
2. Added a new feature to support older Comdial phone systems that only send an “A” touch-tone to indicate that the calling party has hung up their phone. A checkbox in the Toolbox’s LINES tab enables this feature.
3. A new set of *English-Kate* prompts labeled “*Default Tone*” is available at the PROMPT SETS tab of www.DigiTelSoftware.com. This set of prompts provides more specific instructions and can be used with users that are using the default touch-tone settings.

For example, the new “*Default Tone*” version of the *Press Record* prompt says “Press 2 to begin recording a new dictation and then begin speaking after the beep...” where as the previous “*Any Tone*” version says “Press record to begin a new dictation...”. (The “*English-Kate Default Tone*” prompt set is now the default prompt set installed with the “Full Installation”.)

If you would like us to install this or any future upgrade for you remotely, we’d be glad to... just email Info@DigiTelSoftware.com to request assistance.

You can see previous Customer Update Notices by clicking on the “UPDATE NOTICES” link at www.DigiTelSoftware.com

DigiTel... *the best call-in dictation system on the planet!*

www.DigiTelSoftware.com

© Copyright 2008 Apptec Corporation All Rights Reserved
Specifications subject to change without notice.

To be removed from the Customer Update Notices mailing list, reply with subject “Remove”.



Technology by Apptec